

Homeless Stand Down 2009

How You Can Make a Difference: Volunteer

Who is a HSD Volunteer?

A HSD volunteer is someone who:

- Takes action through service
- Is open to learning from guests and volunteers
- Believes in justice through hospitality and compassion
- Wants to connect to every member of the Greater Cleveland community
- Views guests and fellow volunteers with unconditional positive regard
- Treats all people with dignity and respect
- Values the power of collaboration and being a member of a team

Why volunteer at the HSD?

Take a stand. Help another person. Make an impact. Fulfill a religious duty. Make a stranger's day. Meet new friends. Challenge yourself. Have fun. Be a part of a team. Feel good. Do something different. Share your skills and passion. Teach your children the value of service. Keep busy. Give back to the community. Show someone that they are cared for. Do something meaningful. Practice the art of compassion and hospitality. Do good.

When can I volunteer?

You, your congregation, your family, or your organization can make a difference before, during, and after the Homeless Stand Down event. There are opportunities for morning, afternoon, evening, weekday and weekend volunteering. See below for a list of volunteer roles and their time frames.

Where can I volunteer?

Volunteers can serve at their own congregation or home to pack personal care kits or bagged lunches; at the HSD storage site to sort items; at any one of the three HSD sites in the Westside, Eastside, or Downtown; or in the InterAct Cleveland office before or after the HSD.

What can I do as a HSD volunteer?

Do you have a specific interest, or skill? Do you prefer to engage directly with guests or work more behind the scenes? Are you a skilled hair cutter or certified RN? Do you want to volunteer with a group or your teenagers? It is our goal to match our volunteers to roles that fit their skills and interests. The following is just a smidgen of some of the roles available to volunteers before, during, and after the HSD.

Year Round HSD Volunteer Roles

1. **Volunteer Leader** Passionate about the HSD? Make your mark by serving alongside other Volunteer Leaders and staff members on a HSD Committee to plan, prepare, and implement the HSD. Committees include: Donation and Distribution, Food, Entertainment, Transportation, Guests, Volunteers, Health and Well-Being, and Media/PR.
2. **Congregational Liaison** Serve as a liaison between your congregation/group and the HSD staff. Liaisons motivate their congregation to be involved and organize their involvement.
3. **Homeless Stand Down Advocate** Talk about the HSD to everyone you know. Shop bargain deals.

Volunteer Roles before the HSD

1. **Sort Goods** Prepare items for distribution by sorting according to gender and size.
2. **Transport Goods** Share your large car or van to transport items from congregations to the storage site and from storage to the HSD site.

3. **Make guest, volunteer, and provider name tags** Create the identification and distribution tags of volunteers, service providers and guests. This is a great project for youth groups.
4. **HSD Set Up** Share your muscles, large vehicles, and carts to set up the HSD event facility.
5. **Recruit your friends, family, congregation, and group to be involved in the HSD.**

Volunteer Roles after the HSD

1. **HSD Tear Down** Share your muscles, carts, and large vehicles to tear down the HSD event.
2. **Transport Goods** Transport items from the HSD site to the storage site.
3. **Evaluation Collation** Collate the results of the guest and volunteer feedback and surveys.
4. **InterAct Cleveland Business Volunteers** Assist in the InterAct Cleveland office with post-HSD needs.

Volunteer Roles at the HSD

1. **Well Being Provider** Offer your services for hair cutting, massage, Reiki, health screenings, and podiatry screenings.
2. **Well Being Support** Manage the waiting room; assist and support the Well Being providers.
3. **Entertainment Provider** Run a raffle or perform. Have a talent? Share it! Contact Toni for more details.
4. **Entertainment Support** Assist and support entertainers, watch equipment.
5. **Guest Services** Greet guests; register guests; administer a guest evaluation.
6. **Guest Hospitality** Greet guests and volunteers to the HSD; speak with guests about their stories; answer guest questions and concerns; help guests locate stations; and more.
7. **Information** Manage a central information booth with maps, schedules, and FAQs; serve as a runner between the different stations to relay information.
8. **Distribution** Assist guests choose items; restock supplies.
9. **Volunteer and Social Provider Services and Hospitality** Host the Volunteer Lounge; assist and support volunteers; greet and register volunteers and service providers; administer a HSD evaluation for volunteers and service providers; watch personal belongings; manage shift changes and volunteer breaks.
10. **Photography** Capture the HSD through digital photography.
11. **Food Support** Assist meal providers; help guests find tables to sit at during meals.
12. **Squad** Set up or tear down the HSD; manage the entrance/exit; maintain the lines at stations; escort guests with mobility difficulties; act as a peacekeeper; care for "hot spots."

How do I become a HSD Volunteer?

1. Fill out a HSD Volunteer Information Form and return it to Toni at tsacco@interactcleveland.org.
2. Attend a HSD Training event. All volunteers must attend one HSD training in January 2009.
3. Volunteer at the HSD event!
4. Invite two friends and repeat yearly.

How do I become a HSD Congregational Liaison?

1. Contact Toni at InterAct Cleveland to register yourself and your congregation
2. Educate and motivate your congregation using HSD literature provided by InterAct Cleveland.
3. Determine how your congregation wants to be involved, report your pledge to InterAct Cleveland, and just do it!
4. Repeat yearly.

How do I become a HSD Volunteer Leader?

1. Fill out a HSD Volunteer Information Form and return it to Toni at tsacco@interactcleveland.org
2. Choose a committee to serve on.
3. Attend your first meeting and go!